careloop HEALTH

Training Framework

Guiding principles

Iterative learning based on PDSA (Plan|Do|Study|Act) structures. **Human-centred** design addresses psychological & practical needs. **Team empowerment** through co-design and feedback loops. **Rapid feedback** for real-time learning and adaption**.** **Expert facilitation** draws on behavioural science and research practice.



Training Roadmap

careloop HEALTH

Phase 1: Discovery

1 hr workshop plus pre-work with cross functional champions

- Clinical Pathway Mapping
- Technical & Human Needs Assessment
- Build trust across teams

Phase 2: Activation

2 hr CPD accredited training session with clinical teams

- Build digital competency
- Develop CareLoop skills
- Empower teams

Phase 2 Sign off: SRO confirms go-live

Phase 3: Go-Live & Embedding

CareLoop to attend MDTs/team meetings & host drop in sessions

- Service user onboarding begins
- Weekly check-ins
- Refresher training
- Monitoring against targets

Phase 3 Sign off: Team leads confirm targets met

Phase 4: Sustained Deployment

Continuous feedback and data-informed insights

- Iterative refinement
- Celebrate & share success
- Monthly reporting
- Quarterly reviews informed by feedback and data - all stakeholders.